

# 44th Annual Report



# 2011-2012

# Message from the President & the Executive Director

The Annual General meeting is a time to thank those who have made the year a success. We acknowledge that without the efforts of many, the important work of helping families and caring for children does not get done.

However, before we thank the various groups for this year's accomplishments, it is important that we recognize the efforts of two young people. The agency had two Clark Award winners, Yesica, who won a Clark Grant and Desirae who won a Clark Bursary. In each case, the determination and perseverance of these young women is remarkable. They have overcome significant challenges to reach this achievement. This honour marks the beginning of a new and exciting time in the life of both of these young women. With an increased focus on education and the resources provided by their awards, they are on their way to making a difference in our world. It is their efforts that put into perspective the magnitude of the work the agency does. Literally, it has taken years to create the success that these young women represent. And although the young people themselves are to be commended for their resilience, many people have helped in this success story and the many other success stories of other children and families.

The staff of the agency provides services to meet a complex mandate, one which is often emotionally charged. While under ever increasing scrutiny, they continue to provide services with dignity and respect. Staff continually "go the extra mile" to find services or resources for the families or children they serve. The community is well served by the professional staff of the agency. We thank them for all of their efforts to make the world a better, safer place for children and families.

And although, the work of our frontline staff and managers is the focus of the agency, it is our foster parents who provide critical hands on services for the agency. Foster parents provide day to day care for the children we serve. They open their homes and their hearts to the community's children. They help our young people with the pain and disappointments that are unfortunately a large part of the lives of the children we serve. Without the care and commitment of foster parents, the care we provide looks much different. The sensitive and individualized care we are able to offer children is not possible without our foster parents. We thank our foster parents for their continued care and commitment to the children of the agency.

Our community partners continue to provide support to the children and families we work with. In a world where resources are becoming more and more difficult to locate, the community continues to collaborate and cooperate to meet the demands of those who have challenges. We thank them, for the perseverance and professionalism, as we continue to be challenged to meet the needs of our consumers.

The agency has been enriched by a special group of individuals who deserve recognition, our volunteers. Their efforts have added services to the agency's repertoire. We are amazed at the energy and commitment shown on a regular basis by our volunteers and we thank them for their efforts.

A special group of volunteers, the Board of Directors have worked hard to create a better governance model to serve the agency. Their efforts to oversee and direct the agency, in a time of increased Ministry scrutiny, are commendable. The Board believes in the vision of the agency and is steadfast in their commitment to children and families. We thank them for the efforts and their tireless support of the agency and its services.

Our funders, especially the local Program Supervisors, are to be recognized for their ongoing efforts to provide the agency with the resources we require to meet the demands of our mandate. In these challenging economic times, it is critical that the agency have the resources to assist those who are too young or are overwhelmed by their situation to compete in an ever increasingly competitive and unforgiving world. We thank our funders and acknowledge their job is a never ending one.

We also thank those who work in a political arena to support our agency, the Mayor and Counsellors of the City of Thunder Bay for their ongoing support of our Outreach Program, and Members of Provincial Parliament, Minister and MPP Michael Gravelle and MPP Bill Mauro for the continued commitment to the agency's services.

For the many children who have been supported, this has been a successful year. For the many families who have been provided with resources, this has been a successful year.

And, to all of those who were a part of providing service to our community, we thank you for your efforts in 2011-2012.

On behalf of everyone at The Children's Aid Society of the District of Thunder Bay, we wish you a very safe and happy summer!

Mara Izzo  
President, Board of Directors

Rob Richardson  
Executive Director

# The People We Served

## Child Welfare Services as at March 31, 2012

### *Child Welfare Services*

#### **... children and families assisted by the Society**

	<b>2011/12</b>	<b>2010/11</b>
<b>Investigations &amp; Protection Services</b>		
Inquiries	232	330
Reports Received Not Investigated	1,299	1,178
Cases Opened for Investigation	642	666
Ongoing Protection Cases at Year End	344	326
New Investigations on Ongoing Protection Cases	76	70
<b>Kinship Services</b>		
Kinship Families at Year End	43	34
Kinship Placements at Year End	58	43
Kinship Homestudies Initiated but not completed	13	11
Kinship Homestudies Completed	24	18
<b>Other Child Welfare Services</b>		
Adoption Services (includes post adoption & adoption cases served)	136	170
 <i>Caring for Children</i>		
<b>...living arrangements for children in care on March 31st</b>		
Foster Homes - Regular/Special/Treatment	177	187
Group Homes - Purchased/Society Operated	5	6
Outside Paid Resources	9	8
Special Arrangements - Independent Living/ECM	51	46
Other Placements - Free Homes/Institutions/AWOL	11	8
<u>Adoption Homes</u>		
Probation	20	12
Finalized with Subsidy	25	24
Foster Homes Open at March 31st	176	168

# Financial Report

## Combined Balance Sheet as at March 31, 2012

	<u>2012</u>	<u>2011</u>
<b>Assets</b>		
Cash	\$625,977	\$826,681
Accounts Receivable	237,933	222,832
Due from Province of Ontario	427,505	139,291
Prepaid Expenses	30,898	22,336
Residential and Office Facilities	1,332,407	1,408,614
	<u>\$2,654,720</u>	<u>\$2,619,754</u>
<b>Liabilities and Net Assets</b>		
Accounts Payable	\$1,523,464	\$1,445,373
Unexpended Program Funds	453,709	395,836
Mortgage Payable	946,332	1,050,529
	<u>2,923,505</u>	<u>2,891,738</u>
Accumulated Deficit	(700,804)	(672,814)
Non-Statutory Fund	45,944	42,745
Invested in Capital Assets	386,075	358,085
	<u>\$2,654,720</u>	<u>\$2,619,754</u>

## Combined Statement of Operations & Accumulated Deficit as at March 31, 2012

<b>Operating Revenue</b>		
Province of Ontario	\$17,610,997	\$16,592,162
Other	1,603,775	1,646,675
	<u>19,214,772</u>	<u>18,238,837</u>
<b>Operating Expenditures</b>		
Salaries & Benefits	10,130,440	9,636,094
Direct Client	7,425,570	6,846,000
Service Support	1,658,762	1,756,743
	<u>19,214,772</u>	<u>18,238,837</u>
Deficit for the Year	<u>\$0</u>	<u>\$0</u>

Note: The above financial information is summarized from statements examined by our Auditor, Grant Thornton LLP. The Auditor's Report and financial statements for the year ending March 31, 2012 may be examined at the Society's office at any time.

# Board of Directors

## Officers

**Mara Izzo - President**  
**Jennifer Whelan - Past President**  
**Dyann “Bert” Kreps - Vice President**  
**David Tranter - Treasurer**

## Directors

**Janine Black**  
**Ted Hanley**  
**Lynn Hurrell**  
**Aimee Jaun**  
**Lorna MacAskill**  
**Jane Petrone**  
**Nancy Ringham**  
**Don Kerr**  
**Sandy Lychowyd**



# Staff Recognition Program

Our Staff Recognition Program acknowledges and honours our employees who have given many years of dedicated service. The program is our way of saying thank you - thank you for your devotion, thank you for your dedication, thank you for your commitment to helping children and families in our community.

Congratulations and thanks to our employees who have achieved the following years of service to June 30th, 2012:

## 30 Years

Anna Gosselin  
Pam Butschler  
Judy Bresele  
Edna Chiasson

## 25 Years

Kate Fraser  
Cindy Gollat  
Cindy Zanni  
Kaija Voutilainen

## 20 Years

Christina Atkinson  
Norma Lauchie  
Frank Costa  
Karen Geils

## 15 Years

Marcel Nigro  
Valentine Skinner

## 10 Years

Kathryn Rubenick  
Natalie MacLean  
Tara Patterson  
Lynn MacKay  
Katie Burton  
Bonnie Lidemark

## 5 Years

Luke Patterson  
Erin Maijala  
Kristina Sacevich  
Amanda Beadle  
Teresa Tamasi  
Jessica Derbyshire

## **Mission Statement**

To protect and enhance the lives of children through strengthening families in partnership with our community.

## **Vision Statement**

Our vision is to develop, through collaboration, a community where all children grow up with a sense of belonging, in a safe and nurturing environment.

## **Values Statement**

Children and families are our priorities.

We value:

- Integrity: we are guided by what is ethical.
- Diversity: we respect all individuals' unique differences.
- Dignity: we respect the inherent worth of each individual.

## **Slogan**

Caring for children...a community responsibility.



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