



### MISSION

In partnership with families and our communities, we promote the safety and wellbeing of children and youth to help them reach their potential.

**VISION**  
**Thriving Children and Youth. Engaged Families. Strong Communities.**

### VALUES

Children, youth and families are our priorities. We value:

- Integrity • Diversity
- Equity • Accountability

#### Responsive Services

Provide equitable and evidence based services that result in better outcomes for children, youth and families.

Strengthen our focus on prevention and early help/intervention

Amplify the voices of children, youth and families we serve

Implement strategies to address issues of inequity and oppression for vulnerable populations

#### System Collaboration

Collaborate and engage with stakeholders to provide seamless and integrated services to our communities, children, youth and families.

Identify and prioritize service gaps and opportunities

Leverage community engagement to strengthen service delivery and partnerships

Work collaboratively with key decision-makers on system improvements

Strengthen our commitment to advocacy efforts for children, youth and families

#### Organizational Health

Enhance organizational wellness, and sustain passionate, engaged and healthy staff to deliver excellent services.

Build a supportive agency culture grounded in open communication and collaboration

Support the continued integration of the team model

Promote opportunities for staff engagement and participation

Promote safety and equity in the work place

#### Organizational Excellence

Through demonstrated leadership and operational flexibility, meet our commitments and be valued by those who deliver our service and those we serve.

Develop and implement a succession plan

Manage human and financial resources to meet organizational and service needs

Develop a culture of continuous learning

Implement innovative internal processes and technologies that support service excellence and achieve efficiencies

**ANTI-OPPRESSIVE PRACTICE DIRECTIONAL STATEMENT:** We are committed to equity, freedom from adverse discrimination and harassment, and the removal of all barriers to equal opportunity. Critical consciousness and awareness of our power and privilege are essential to becoming allies.