



The Children's Aid Society

of the District of Thunder Bay

Adam Shaen
President

Brad Bain
Executive Director

April 3, 2020

Dear Community Partner:

The Children's Aid Society of the District of Thunder Bay is committed to the health and safety of staff, our caregivers and volunteers as well as the children, youth and families we serve. We fully endorse the recommendations of public health officials and to further reduce the spread of COVID-19 the agency has incorporated physical distancing practices into service delivery.

It is important to note that the Society continues to provide services to our communities with staff available to both respond to referrals and to support those we serve.

Following guidance from federal, provincial and local governments, our Thunder Bay, Geraldton, Marathon and Nipigon offices are closed to the public until further notice. Staff are working remotely and remain accessible by phone and email.

Throughout this period meetings will either be postponed or will occur by telephone or videoconferencing.

The necessity of in person meetings with those we serve will be determined on a case by case basis and will be informed by the application of the COVID-19 screening tools recommended by public health.

The Society continues to assess our service delivery practices and we encourage you to visit our website (www.thunderbaycas.ca) for updated information.

On behalf of the Society, its staff, caregivers and volunteers we thank you for your patience and understanding and we extend our best wishes to your family for health and wellness during these unprecedented times.

Sincerely,

Brad Bain
Executive Director

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