

### Mission Statement

To protect and enhance the lives of children through strengthening families in partnership with our community.

### Vision Statement

Our vision is to develop, through collaboration, a community where all children grow up with a sense of belonging, in a safe and nurturing environment.

### Values Statement

Children and families are our priorities.

### We value:

**Integrity:** we are guided by what is ethical.

**Diversity:** we respect all individuals' unique differences.

**Dignity:** we respect the inherent worth of each individual.

### Slogan

Caring for children...a community responsibility.



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# 45th Annual Report



# 2012-2013

## Message from the President and the Executive Director

The Annual General meeting is a time for reflection on the activities of the past year. To meet our mandate, the agency is divided into a variety of service teams. Each is critical to the role we play in the community.

On any given day, the agency is involved with 350 families. Services range from short-term support, guidance or education to more intrusive long-term intervention. 8 teams of professional staff work diligently to provide these services in a timely manner.

At the same time, 730 investigations are completed annually. The focus of this effort is to determine “is the child safe in their current environment?” The task often takes on a sense great urgency requiring staff, in conjunction with their managers to make critical decisions.

Unfortunately not all situations can be resolved without removing children to a place of safety. The agency has 175 caring foster homes. Without the ongoing support of foster families, it is difficult to envision providing the ongoing care for our children. Foster families are supported by a number of staff who assist families in meeting the difficult behaviours presented by some of our children in care.

The annual Crown Ward Review conducted an analysis of our care for 88 Crown Wards. Individuals in this category account for 37% of our total of 240 children in care.

The review of the Crown Wards is an annual event in Ontario. Some observations of the review are 92% of our Crown Wards are in family-based placements, 73% were diagnosed with special needs, 99% were enrolled in school of which 92% were making progress.

## Staff Recognition Program

Our Staff Recognition Program acknowledges and honours our employees who have given many years of dedicated service. The program is our way of saying thank you for your devotion, your dedication, and your commitment to helping children and families in our community.

Congratulations and thank you to our employees who have achieved the following years of service to June 30<sup>th</sup>, 2013!

### 40 Years

Janice Hindle  
Bill Romanowski

### 30 Years

Nancy Lynch

### 25 Years

Helen Kelly  
Loretta Montgomery  
Lilly Tropea

### 20 Years

Dorothy Halow  
Susan Shipston  
Ron Slusar  
Susan White

### 15 Years

Diana Mellerup

### 10 Years

Michelle Costa  
Tracie Malcolm  
Jo Anne Smith

### 5 Years

Rylee Melchiorre



# Board of Directors

## Officers

David Tranter - President  
Mara Izzo - Past President  
Donald Kerr - Vice President  
Jennifer Whelan - Treasurer

## Directors

Ted Hanley  
Lynn Hurrell  
Aimee Jaun  
Susan Maxwell  
Jane Petrone  
Richard Tatebe  
Loretta Turpin



Children's Services workers are a committed group who focus on meeting the needs of children in care. As a part of our team for children in care, we have a supported foster care program, and Spring and Support Services who assist children in care with access visits.

An important part of our service response is the Child Developmental Services Program (CDS). These individuals provide much needed support and case management to families who have children with exceptional, developmental needs.

The agency also has a small, but dedicated group who provide Administrative assistance, along with the various essential business services of Human Resources and Accounting. All of these individuals bring real value to the critical work we do.

We would like to thank staff, foster parents, and volunteers for their hard work. Providing child welfare services is an absolutely essential component of our community's safety net.

We would like to thank our colleague agencies whose assistance allows children and families to address and overcome their challenges.

We also thank our community for their support throughout the past year.

It is also important to recognize our funders, the City of Thunder Bay for support of our Outreach Worker and the Ministries of Children and Youth Services and Community and Social Services for funding our child welfare services and the Child Developmental Services Program.

A handwritten signature in black ink, appearing to read 'David Tranter'.

David Tranter  
President, Board of Directors

A handwritten signature in black ink, appearing to read 'Rob Richardson'.

Rob Richardson  
Executive Director

# The People We Served

## Child Welfare Services

... children and families assisted by the Society

	2012/13	2011/12
<b>Investigations &amp; Protection Services</b>		
Inquiries	217	232
Reports Received Not Investigated	1,277	1,299
Investigations re: <b>new</b> cases	744	642
Investigations re: <b>existing</b> cases	122	76
Ongoing Protection Cases as at March 31st	362	344

## Kinship Services

Kinship Homestudies Initiated During the Year	39	37
Kinship Families as at March 31st	32	43
Kinship Placements as at March 31st	44	58

## Other Child Welfare Services

Adoption Services - cases served during the year	154	136
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## Caring for Children

...living arrangements for children in care on March 31st

### Placement Types

Foster Homes	159	177
Society Operated Group Home	6	5
Outside Paid Resources	5	9
Independent Living (includes ECM)	48	51
Other Placements	3	11
Adoption Probation	18	20

### Resource Types

Adoptions Finalized with Subsidy as at March 31st	33	25
Foster Homes/Kin Care Homes as at March 31st	174	176
Adoption Homes as at March 31st	23	26

# Financial Report

## Combined Balance Sheet

as at March 31, 2013

	2013	2012
<b>Assets</b>		
Cash	665,679	625,977
Accounts Receivable	236,411	237,933
Due from Province of Ontario	597,788	427,505
Prepaid Expenses	25,704	30,898
Residential and Office Facilities	1,277,042	1,332,407
	<u>\$2,802,624</u>	<u>\$2,654,720</u>
<b>Liabilities and Net Assets</b>		
Accounts Payable	1,684,012	1,523,464
Unexpended Program Funds	546,665	453,709
Mortgage Payable	837,908	946,332
	<u>3,068,585</u>	<u>2,923,505</u>
Accumulated Deficit	-756,858	-700,804
Non-Statutory Fund	51,762	45,944
Invested in Capital Assets	439,135	386,075
	<u>\$2,802,624</u>	<u>\$2,654,720</u>

## Combined Statement of Operations & Accumulated Deficit

as at March 31, 2013

<b>Operating Revenue</b>		
Province of Ontario	17,658,779	17,610,997
Other	1,513,905	1,603,775
	<u>\$19,172,684</u>	<u>\$19,214,772</u>
<b>Operating Expenditures</b>		
Salaries & Benefits	10,439,716	10,130,440
Direct Client	7,042,274	7,425,570
Service Support	1,690,694	1,658,762
	<u>\$19,172,684</u>	<u>\$19,214,772</u>
Deficit for the Year	<u>0</u>	<u>0</u>

Note: The above financial information is summarized from statements examined by our Auditor, Grant Thornton LLP. The Auditor's Report and financial statements for the year ending March 31, 2013 may be examined at the Society's office at any time.